SYSTEM ADMINISTRATOR | INFRASTRUCTURE & MONITORING

Zdravko Panov

System Administrator with broad experience across infrastructure support, systems administration, virtualization, monitoring, and end-user operations. Strong background in Windows and Linux environments, PowerShell and Bash automation, backup and recovery, and infrastructure observability using Grafana, Prometheus, InfluxDB, Chronograf, and Zabbix. Focus on automation, monitoring, and operational visibility to improve reliability and reduce manual administrative work.

Location
Stara Zagora, Bulgaria

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Portfolio & Projects
zdravkopanov.online

Languages
Bulgarian: Native
English: C1 Reading/Listening, B2 Speaking/Writing

PROFESSIONAL EXPERIENCE

System Administrator
Sep 2022 - Nov 2024

eDynamix

- Automated recurring administrative work with PowerShell in Active Directory environments, reducing manual effort and improving operational consistency.
- Administered Windows Server clusters and supported stable, highly available environments.
- Designed and implemented custom Grafana and Chronograf dashboards to improve real-time monitoring and operational visibility.
- Configured and maintained InfluxDB retention policies to support efficient performance monitoring and data handling.
- Supported backup and recovery processes using Veeam Backup & Recovery to strengthen resilience and business continuity.
- Managed VMware/vCenter virtual infrastructure including provisioning, cloning, patching, and lifecycle management of VMs.

Help Desk Support Specialist
Jan 2021 - Sep 2022

Bulsatcom

- Administered accounts, groups, and organizational structures in Google Workspace.
- Monitored and maintained Windows and Linux systems, resolving user, system, and connectivity issues across daily operations.
- Delivered remote support through phone, internal tools, and ticket-based workflows.
- Resolved technical issues across systems and business applications.

Technical Support
Jun 2012 - Jan 2021

Bulsatcom

- Provided technical support for customer products and services.
- Investigated issues and guided customers through corrective actions.
- Escalated complex issues to the relevant teams.

TECHNICAL SKILLS

Operating Systems
Windows Server, Linux

Infrastructure
Active Directory, Windows Clustering, VMware, vCenter, Hyper-V

Monitoring
Grafana, Prometheus, InfluxDB, Chronograf, Zabbix

Automation & Scripting
PowerShell, Bash

Backup & Recovery
Veeam Backup & Recovery

SELECTED PROJECTS

View projects: zdravkopanov.online

Monitoring Infrastructure (Home Lab)

- Built a monitoring stack using Prometheus, Grafana, and exporters to collect and visualize infrastructure metrics.
- Created dashboards for CPU, memory, disk, and network metrics.

Windows Security Monitoring Dashboard

- Developed a PowerShell-based workflow for Windows Security event visibility.
- Built Grafana dashboards for logon activity, firewall events, open ports, account changes, and Defender alerts.